

Anand Rathi Share and Stock Brokers Limited.

Data For the month ending MARCH 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Resolved*	Total Pending#	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from investors	03	70	58	15	15	NIL	21 days
2	SEBI SCORES	01	12	11	02	02	NIL	21 days
3	STOCK EXCHANGES	01	01	02	00	00	NIL	21 days
4	Other sources (if any)	00	00	00	00	00	NIL	21 days
5	GRAND TOTAL	05	83	71	17	17	NIL	

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. no.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	APRIL 2024	44	122	146	20
2	MAY 2024	20	133	164	13
3	JUNE 2024	13	110	116	07
4	JULY 2024	07	172	159	20
5	AUGUST 2024	20	134	141	13
6	SEPTEMBER 2024	13	118	119	12
7	OCTOBER 2024	12	98	87	23
8	NOVEMBER 2024	23	115	109	29
9	DECEMBER 2024	29	135	143	21
10	JANUARY 2025	21	120	115	26
11	FEBRUARY 2025	26	59	80	05
12	MARCH 2025	05	83	71	17
	GRAND TOTAL	233	1399	1450	206

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	02	492	483	11
2	2019-20	11	652	580	83
3	2020-21	83	1113	1182	14
4	2021-22	14	1066	1014	66
5	2022-23	66	737	724	79
6	2023-24	79	1453	1417	115
7	2024-25	115	1399	1450	206
	Grand Total	370	6912	6850	574

** Inclusive of complaints of previous year resolved in the current year.

Inclusive of complaints pending as on the last day of the year.